Part 1 of 2

Reminders! You should not be giving out your cell or home phone number to a client or their family members. If you need to call to call a client's family member to provide an update, you should be using the client's phone to do so. If the client's phone isn't working or if there isn't one, you MUST block your phone number before calling them. To do this, press *67 before dialing their phone number.

Part 2 of 2

Also, when clocking in and out of your shifts; you should only be using the client's phone. Only those with permission from the office may use their cell phones for clocking in/out purposes. If you have any questions regarding this, please call the office.